1. Weld	come to the 360 Evaluation Tool form
This 36	0 evaluation tool is separated into two parts:
	ation of the supplier by the purchaser or ation of the purchaser by the supplier.
	valuation has five specific areas: Project Initiation, Engineering, Installation, Startup erall Satisfaction.
evaluat	commend that the staff members most involved/responsible for a section complete the ion for that section. The results of this survey will remain private and should only be facilitate a continued improvement process.
1. Are	e you a Purchaser or Supplier?
2. Cust	omer Evaluation of Supplier - Project Information
Please p	provide basic information regarding this evaluation.
1 No	me of equipment manufacturer or supplier you wish to evaluate.
I. Na	me of equipment manufacturer or supplier you wish to evaluate.
2. De:	scription of equipment or service provided.
3. Pui	rchase order date.
4. Nai	me of your organization.
5. Nai	me of purchaser or project manager.
6. Loc	cation where equipment was installed.
	Name:
City/1	Fown:
State	
7. Pro	ject number (If applicable).
	ich phase of the project do you wish to evaluate?
0	roject Initiation
	ngineering
	estallation
	tart-up
00	verall Evaluation

3.	Customer Evaluat	tion of Supplier	- Project Initia	ation		
Th	is section focuses	on the Project Ir	nitiation (suppl	lier selection	n) Phase.	
1						
1	1. As the individual r		pleting the Proje	ect Initiation F	Phase of the purc	hase, please
	complete the followi	ng information.				
	Company:					
	Email Address:					
	Phone Number:					
	2. Rate the importan			aking your dec		is supplier.
		Extremely	Somewhat	Neutral	Marginally	Not Important
	Concept	Important	Important	0	Important	0
	Delivery schedule	\tilde{O}	\sim	\sim	Ö	Ö
	Previous Experience	$\tilde{\circ}$	Ö	Ŏ	\tilde{O}	Ŏ
	Price	\tilde{O}	Ö	Ŏ	\sim	ŏ
	Reputation	Ŏ	Ö	ŏ	Ö	Ö
	System Performance	Ŏ	Ŏ	Ŏ	Ŏ	Ŏ
	3. Rate your level of	overall satisfaction	of the nurchael	na process du	ring the Project T	nitiation Phase
	of Rule your level of	Extremely Satisfied			arginally	Not Satisfied
	Overall Satisfaction	Ó	0		0	0
1	4. Please add any ad	ditional thoughts o	r comments rea	arding the Pro	iect initiation Ph	ase.
			_			
4.	Customer Evaluat	ion of Supplier -	- Engineering	Stage		
Th	is section evaluate	s the engineering	g phase of the	project.		
	1. As the individual rethe following information		pleting the Engir	neering Phase	of the project, p	lease complete
	Name:	icion.				
	Company:					
	Email Address:					
	Phone Number:					
	r none reamber.					
7						
-1						

	2. Rate the important	ce of the following	factors for the I	ingineering ph	ase of this projec	it.
		Extremely Important	Somewhat Important	Neutral	Marginally Important	Not Important
	Timeliness of drawings	0	0	0	0	0
	Accuracy of drawings	0	0	0	0	0
	Knowledge of personnel	0	0	0	0	0
	Timeliness of communications	0	0	0	0	0
	Attitude of personnel	0	0	0	0	0
	Accessibility of personnel	0	0	0	0	0
	3. Rate your overall s		e Engineering p Satisfied		The second secon	Nick collected
	Overall satisfaction	Extremely satisfied	Satisfied	a Margin	ally satisfied	Not satisfied
	Overall Satisfaction		0		0	0
	Industry standards		Yes		No O	
	If yes please specify					
7	If yes please specify					
	5. Please add any add	itional thoughts or	comments reg	arding the Eng	ineering Phase.	
			<u>^</u>			
5.	Customer Evaluati	on of Supplier -	Installation	Phase		
Th	is section evaluates	the installation	phase of the	project.		
	1. As the individual re the following informat		pleting the Inst	allation Phase	of the purchase,	please complete
	Name:					
	Company:					
	Email Address:					
	Phone Number:					
	2. What level of instal	lation assistance d	id you receive v	vith this projec	t from the suppl	ier?
	None					
	Supervisor only					
7	Mechanical installat	ion only				
	Electrical installatio					
	Complete installatio	n responsibility				

	3. Rate the importan	ce of the following t	factors during	the Installation	Phase of this pro	ject.			
		Extremely Important	Somewhat Important	Neutral	Marginally Important	Not important			
)	Knowledge of installation staff	0	0	0	0	0			
	Professionalism of personnel	0	0	0	0	0			
	Cooperation between vendor and other suppliers	0	0	0	0	0			
	Timeliness of Installation	0	0	0	0	0			
	Accuracy of installation schedule	0	0	0	0	0			
	4. Rate your organiza	ation's overall satis	faction with the	e Installation P	hase of this proje	ect.			
		Extremely satisfied			ally satisfied	Not satisfied			
	Satisfaction with installation	0	0		0	0			
	5. Was the work completed in a timely manner?								
			Yes		No				
	Answer Yes or No		0		0				
	6. Please add any ad	ditional thoughts or	r comments re	garding the Ins	tallation Phase.				
)			A						
6.	Customer Evaluat	tion of Supplier -	Start-up Ph	ase					
Th	is section evaluate	es the start-up ph	nase of the n	roject.					
	1. As the individual r				he nurchase nie	ase complete			
	the following informa		picting the otal	t up i nusc or t	ine parenase, pre	ase complete			
	Name:								
	Company:								
	Email Address:								
	Phone Number:								
-		A TOWN DO DO							

)		Extremely Important	Somewhat Important	Neutral	Marginally Important	Not Important
	Ease of integration with other equipment	0	0	0	0	0
	Professionalism of supplier's personnel	0	0	0	0	0
	Cooperation between vendors and other suppliers	0	0	0	0	0
	Flexibility of supplier to changes	0	0	0	0	0
	Timeliness of work	0	0	0	0	0
	3. Rate your overall s					
	Satisfaction with startup	Extremely satisfied	Satisf	fied Margir)	nally satisfied	Not satisfied
	4. This supplier met o	ur employee traini	ng needs for	the installed equ	ipment.	
	Strongly Agree	Agree		Disagree	Stroi	ngly Disagree
	Comments:					
	5. Equipment perform	nance expectations	were achiev	ed in a reasonap	le time frame.	
	Strongly Agree	Agree		Disagree	○ Stron	ngly Disagree
	Comments:					
			×			
	6. Food safety was ma	aintained during pr	oject.			
	Strongly Agree	Agree		Disagree	○ Stron	ngly Disagree
	Comments:					
			<u>^</u>			
1						
1						

2. Rate the importance of the following factors during the Start-up Phase.

	7. Integration	with oth	er suppli	er's equi	pment wa	as achiev	ed in rea	sonable	time.		
	Strongly A	gree	O A	gree		00	isagree		O St	rongly Dis	agree
7	Comments:										
						_					
	8. Please add	any addi	tional the	oughts o	commen	ts regar	ding the	Start-up	Phase.		
7.	Customer Ev	valuatio	on of Su	pplier -	Overall	Satisfa	ection				
Th	nis question re	epresen	ts the lil	kelihood	d of you	to reco	mmend	this sur	oplier's s	ervices/	products
to	another pers em and a 0 m	on/com	pany. A	rating o	of 10 me	ans you	are ex	tremely			
	1. How likely i								om this co	mnany	
	Extremely		8	7		O 5		3	O 2	O 1	O Not
	likely - 10										at all likely -
											0
	2. Explain you	r recomm	nendatio	n rating.	Why?						
											Î
8.	Thanks										
	ank you for y	our tim	o and in	put It	ic groatly	(annro	ciated				
The last											
9.	Supplier Eva	luation	of Cust	tomer -	Project	Inforn	nation				
	1. Name of pur	rchaser y	ou wish	to evalua	ite.						
	2. Description	of equip	ment of s	ervice pi	rovided.						
					-	1					
						1					
	3. Purchase or	der date									
	4. Name of you	ır organi	zation.								
_/	5. Name of cus	stomer o	r project	manager							
		MANAGEMENT				No.					

	6. Location where ed	quipment was install	led.			
	Plant Name:					
	City/Town:					
	State:					
	7. Project number (it	f applicable).				
	8. Which phase of th	e project do you wis	sh to evaluate	?		
	O Project Initiation					
	Engineering					
	Installation					
	O Start-up					
10	. Supplier Evaluat	tion of Customer	- Project In	itiation		
Th	is section focuses	on the initiation r	phase of the	project		
	1. As the individual r	esponsible for mana	aging the sale,	please complet	e the following in	formation.
	Name:					
	Company:					
	Email Address:					
	Phone Number:					
	2. As the supplier, pl				ct Initiation Phase	
		Extremely Satisfied	Satisfie	d Margin	ally Satisfied	Not Satisfied
	Overall Satisfaction	O	O		0	O
	3. As the supplier, raproject.	te your client on ho	w well they as	sessed their ne	eds as they relate	d to this
	projecti	Excellent	Good	Fair	Marginal	Poor
	Represent the	0	0	0	0	0
	customer's needs					
	4. As the supplier, ra	te the customer's ti	meliness to an	swering questi	ons/requests.	
		Excellent	Good	Fair	Marginal	Poor
	Rate their	0	0	0	0	0
	responsiveness					
	5. As the supplier, ho		project's goals	and objectives	communicated?	
		Excellent	Good	Fair	Marginal	Poor
	Understanding of goals & objectives	O	0	0	O	O
	6. Please add any add	ditional thoughts or	comments rec	arding the Proj	ect Initiation Pha	e.
			_			
1			CONTRACTOR OF THE PARTY OF THE			
				Service Services		
11	. Supplier Evaluat	ion of Customer	- Engineerir	ng Stage		

	1. As the individual r		nanaging the Engi	neering Phase o	f the purchase, p	ease complete
	Name:					
)	Company:					
	Email Address:					
	Phone Number:					
	2. As a supplier, plea	se rate your sati	sfaction of the cu	stomer in the fo	ollowing areas.	
		Extremely Satisfied	Satisfied	Neutral	Unsatisfied	Extremely Unsatisfied
	Knowledge	0	0	0	0	0
	Responsiveness	0	0	0	0	0
	Attitude	0	0	0	0	0
	Accessibility	0	0	0	0	0
	3. As the lead engine	er for your comp	oany on this proje	ct how would yo	ou rate your satist	action with this
	project.	Extremely Satisfied	Satisfied	Netural	Unsatisfied	Extremely Unsatisfied
	Overall satisfaction	0	0	0	0	0
	4. Did the customer's	s spec include an	industry standar	rd?	No	
)	Industry standards		O		O	
	If yes please specify					
	L		NI BARBARA			
	5. Please add any add	ditional thoughts	s or comments re	garding the Eng	Ineering Phase.	
			<u> </u>			
			✓			
12	. Supplier Evaluat	ion of Custom	er - Installatio	n Phase		
Γh	is section evaluate	s the installati	on phase of the	e project		
	is section evaluate	s the mstanati	on phase of the	e project.		
	1. As the individual rethe following information		ompleting the Ins	tallation Phase	of the purchase, p	lease complete
	Name:					
	Company:					
	Email Address:					
	Phone Number:					
1						
19						

	2. What level of installation assistance did you provide with this project?						
	Supervisor only						
	Mechanical insta	illation only					
	Electrical installa	ation only					
	Complete installa	ation responsibility					
	2 Pate years even i	instinu's everall esti	iofaction with the 1	notalistian F	lhace of this proje	ct	
	3. Rate your organi					Not satisfied	
	Satisfaction with installation	Ó	0		O	0	
	4. Rate your level o	of overall satisfaction	n with the custom	er's installat	ion team.		
		Extremely Satisfied	Satisfied	Neutral	Unsatisfied	Extremely Unsatisfied	
	Knowledge	0	0	O	O	O	
	Attitude	O	O	Ö	O	O	
		O	O	\bigcirc	\bigcirc	O	
	Schedule	0	0	0	0	0	
	5. Was your installation representative(s) permitted to begin at the agreed upon time? Yes No						
	Answer Yes or No		0		0		
)			upplier beyond you	ir control tha	at prevented you f	rom completing	
			Yes		No		
	Answer Yes or No		0		0		
	7. Please add any a	dditional thoughts	or comments rega	rding the Ins	tallation phase.		
			<u> </u>				
	Complian Fredrick	No. of Contamo	Ctantum Diagram	NAME OF TAXABLE PARTY.			
15	s. Supplier Evalua	ation of Custome	er - Startup Pna	se			
Th	nis section evaluat	tes the startup pl	nase of the proje	ect.			
		the state of the s	naging the Startup	Phase of th	e purchase, pleas	e complete the	
	Name:						
	Company:						
	Email Address:						
	Phone Number:						
	Satisfaction with installation 4. Rate your level of overall satisfaction with the customer's installation team. Extremely Satisfied Neutral Unsatisfied Unsatisfied Unsatisfied Knowledge Attitude						

	2. Rate your level of sa	tisfaction on t	he following facto	ors as they relat	e to the start-up	phase of the
	project.	Extremely Satisfied	Satisfied	Neutral	Unsatisfied	Extremely Unsatisfied
)	Ease of integration	0	0	0	0	0
	Positive/Professional attitude of client's personnel	Ö	Ŏ	Ŏ	Ō	Ō
	Cooperation between client and supplier	0	0	0	0	0
	Flexibility of client to changes	0	0	0	0	0
	Timeliness of work	0	0	0	0	0
	3. Rate your overall sa	tisfaction with Extremely Satisf			ally Satisfied	Not Satisfied
	Satisfaction with startup	O	0		O	0
	4. From a supplier's pe	rspective, the	Startup phase wa Yes	s supported wit	th adequate prod No	uction training.
	Answer Yes or No		0		0	
1	5. From a supplier's pe	rspective, the	Startup phase wa Yes	s supported wit	th adequate engi	neering training.
	Answer Yes or No		0		0	
)	6. Equipment performa	ance expectation		d in a reasonab		
	Answer Yes or No		Yes		No	
	7. Integration with oth	er supplier's e	quipment was acl	nieved in reasor	nable time.	
			Yes		No	
	Answer Yes or No		0		0	
	8. Please add any addi	tional thoughts	s or comments re	garding the Sta	rt-up Phase.	
14	. Supplier Evaluation	n of Custom	er - Overall Sa	tisfaction		
oe	is question representson/company. A rational are not at a	ng of 10 mea	ans you are ext	remely likely t		
	1. How likely is it that y					0 . 0
)	Extremely 9 likely - 10	8 07	06 0	5 () 4 () 3 () 2 (1 Not at all likely -

2. Explain your	recommendation r	rating. Why?			
					<u> </u>
25. Thanks		A Private			
Thank you for yo	our time and inpu	ut. It is greatly	appreciated.		
				THE PARTY	